

## FoxTrot Pro support case #GYWESO



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FoxTrot version: 7.1.3 build 2725 - Intel 64-bit - English

Mac OS version: 12.1.0

Registration Code: FTPro7/1-PTYI-RGDA-S7S2-325K-66FC-OC22-RT4M-ZCQE

I used FoxTrot Professional ver 6 for a long time on a MacBook Air, but had not used it for a very long time. I recently got a MacBook Pro and purchased the upgrade and installed ver 7. However, I cannot figure out, nor find any assistance in your FAQ's, etc - how can I start and maintain the indexing function? For over 24 hrs it just shows "idle" and is not adding any data into the folder with the index files.

Thanks - Mark

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